

GUARANTEE DECLARATION

Date: **10-08-2017**

Dear Customer

Many thanks for buying and committing to our family of products. We at Sensus believe that having quality measuring instruments is where responsible water management starts.

All Sensus iPerl meters are supplied with a **15 year operational battery life**.

In keeping with our commitment to quality products, Sensus South Africa is willing to provide a guarantee on the meters installed at the Tokara Site to meet these requirements.

The standard guarantee on our water meters is one year. However, in this case, Sensus South Africa is willing to make the following commitments:

- All meters installed at the Tokara site, with manufacture dates of 2015 and later, will be guaranteed for 15 years from date of installation. (March 2017)
- If a meter fails before this date, a pro rata sum on the purchase of a new meter will be subsidized by Sensus South Africa, based on the estimated remaining life of the meter. (I.E. if the meter fails 5 years before the guarantee ends, Sensus South Africa will subsidize $5/15=33\%$ of the price of a new meter)
- This fraction will be calculated at the end of the year. For the first year, the meter will be 100% subsidized, the second year the meter will be 93% subsidized, etc.

We thank you for your continued support for our products.

Kind regards,

Signed: 

Name: **Gerardt Pierre Viljoen**

Title: **Managing Director-Sensus South Africa**